

Diploma in Mediation

Course Description

Helping others to help themselves, assisting them with their communication and relationships; working with people to develop their powers of negotiating, achieving resolutions where everyone wins, are just a few examples of what a skilled and practiced mediator can help their clients achieve. In this course you will learn how to communicate effectively with everyone you meet.

You will learn to recognise types of body language, gestures and other non verbal forms of communication. These skills will be invaluable in your everyday relationships, including personal relationships, those at work, interviews, public speaking and even negotiating with teenagers!

You will see how the art of 'mirroring' will help others relax and feel at ease in your company. This, in itself, can be an excellent aid to communication. You will learn the importance of positive spoken language and how to change 'negative' situations into more positive ones. Mediators do not 'tell' others what they should do. They do not give advice but help their clients explore the possibilities of their situation so that they are able to achieve a resolution that is right for them.

Many people come to mediation having been in conflict for some time. The issues become complicated and often exaggerated, so that the individuals concerned can see no way out. Mediation can help them focus on the important issues at hand and unravel the complexities that have built up. Mediators begin by building rapport and helping the clients to feel that they are in a safe and secure environment, so that they can talk openly and freely.

The Diploma in Mediation programme has also now been developed into an audio format so students can continue to study while on the move. Whether you are on holiday or commuting to work, you will be able to take this course with you!

The material will cover exactly the same topics covered in the course book but is read out aloud. This enables you to add the material to your iPod, to convert onto a CD and listen in the car or to be placed on any MP3 player.

Previous Knowledge Required

No previous knowledge or experience is required to study this course.

Duration

6-12 months self study and supported distance learning is recommended.

Support

You will receive the course manual, assignments and study guide plus tutor support by mail and email. Our student support team are also available for any other queries that you may have whilst completing your course. You can be assured that unlimited support is available for your home study course, so there is no need to struggle or feel isolated during your studies.

Assessment

Theoretical information is provided throughout the course, followed by a series of exercises that are to be completed and marked by your personal tutor

Modules

- Module 1: Areas of Mediation
- Module 2: Communication
- Module 3: Understanding the Mediation Process
- Module 4: Types of Mediation
- Module 5: Family Mediation
- Module 6: Community Mediation
- Module 7: Workplace Mediation
- Module 8: Victim/Offender Mediation
- Module 9: Other Types of Mediation
- Module 10: Summary

Awarding Body

OCNW, UK is a Qualifications & Curriculum Authority (QCA) approved national awarding body that designs user-friendly qualifications and supports these with the highest possible standard of customer service. OCNW is therefore able to offer a comprehensive ladder of opportunities to centres and their learners, starting at Pre-Entry programmes and progressing to QAA-recognised Access to HE qualifications or professional Further Education Teaching Certificates.

Course Fees & Offers

AED 3999/- includes registration, course material, courier charges for the initial registration and arrival of books from the UK and support by email / mail from the UK Office for the duration of the study.

Available Offers: (the Offer description can be seen on www.cee.ac.ae under “Scholarships”)

- *Existing CEE Students and Alumni* will receive a flat 10% program fee discount. - *Applicable*
- *Family Concessions* are applicable
- *Merit Scholarships* are applicable
- *Connect Offers* are applicable.

How to Register

To register and further information, please contact:

Officer of Admissions
Centre for Executive Education
Division of Distance Learning & Home Study
Office F12, Block 6, Dubai Knowledge Village
Tel: +9714 390 0990 | Fax: +9714 366 4684
Email: info@cee.ac.ae | Web: www.cee.ac.ae